



**FEMA**

**DISASTER  
ASSISTANCE  
INFORMATION**



**If You Suffered Damage from the Severe Storms and Flooding  
Beginning on January 7, 2008  
You May Be Eligible For State and Federal Disaster Assistance**

Even if you have insurance coverage, you may be eligible for assistance if you have disaster-related needs. Assistance that may be available includes:

- Disaster grants to cover temporary housing assistance
- U.S. Small Business Administration (SBA) low-interest loans to renters and homeowners to repair homes or replace personal property, as well as assist businesses
- Replacement grants to help meet serious disaster-related needs and expenses not met by insurance or other programs

**To receive assistance available under the Presidential Disaster Declaration you can apply online at [www.fema.gov](http://www.fema.gov) or by calling:**

**Toll-Free Application Number  
1-800-621-FEMA (3362)**

**8 a.m. to 6 p.m. (local time) seven days a week until further notice  
For those who use TTY: 1-800-462-7585**

**Before you go online or call to apply, it is helpful to have the following information ready:**

- **Your legal name. (Do not use a nickname or abbreviation)**
- Your current phone number and your Social Security number
- A list of damages and losses you suffered
- The name of your insurance company and your policy number
- Bank account coding if you wish to speed up your assistance with direct deposit

FEMA's temporary housing assistance and grants for public transportation expenses, medical and dental expenses, and funeral and burial expenses do not require individuals to apply for an SBA loan. However, an applicant must complete an SBA loan application to be eligible for assistance that covers personal property, vehicle repair or replacement, and moving and storage expenses.

Disaster recovery assistance is available to any individual without regard to race, color, sex, religion, national origin, age, disability or economic status or retaliation. If you or someone you know has been discriminated against, you should call FEMA at 1-800-621-FEMA (TTY 1-800-462-7585) or contact the Illinois Human Rights Commission at (217) 785-4350. If suspicious of any abuse of FEMA programs, please contact the fraud hotline at 1-800-323-8603.