

## WHAT TYPES OF ASSISTANCE ARE PROVIDED?

### Temporary Housing

Money for individuals to rent a different place to live or a temporary housing unit, when rental properties are not available.

### Repair

Money for homeowners to repair damage from the disaster that is not covered by insurance. The goal is to make the damaged home safe and sanitary.

### Replacement

Limited funds may be available under rare conditions to replace a disaster-damaged home.

### Other Needs Assistance

Money for necessary and serious needs caused by the disaster. This includes medical, dental, funeral, personal property, transportation and other expenses that FEMA approves. The homeowner may need to apply for an SBA low-interest disaster loan before receiving assistance.

### FEMA Information

After you have applied for assistance, the FEMA Disaster Application and Information Services line is a very useful resource. You may ask about assistance programs, the status of your application or how money from various assistance programs may be used. FEMA assistance does not make you whole again, but can give you a helping hand on the road to recovery.

4.

FEMA disaster assistance covers basic needs only and will not normally compensate you for your entire loss. If you have insurance, FEMA may help pay for basic needs not covered under your insurance policy. You should contact your insurance agent first, then call FEMA to apply. Some disaster aid does not have to be paid back, while other forms of help may come in the form of loans. The FEMA representative will explain the details when you call.

### Information to Remember

## FEMA Disaster Application and Information Services

**800-621-FEMA (3362)**  
**TTY 800-462-7585**

**Or register online at**  
**[www.fema.gov](http://www.fema.gov)**

Disaster recovery assistance is available without regard to race, color, sex, religion, national origin, age, disability, economic status or retaliation. If you or someone you know has been discriminated against, call FEMA toll-free at 1-800-621-FEMA (3362) or contact your State Office of Equal Rights. If suspicious of any abuse of FEMA programs, please contact the fraud hotline at 1-800-323-8603.

5.



## Disaster Assistance Made Easy



**FEMA**

**FEMA**  
Federal Emergency Management Agency

**SBA**